



call us on 01204 463444

BCP - Patient Advisory Group Website by the Patients for the Patients.

Important Information

The health and medical information contained within this website is intended solely for the patients of this practice and should never be used as a substitute for seeking advice from your GP.

1. Accuracy

Whilst we have made every attempt to ensure the accuracy and validity of all information provided on this website, the PAG does not accept responsibility for events arising from the use of the information provided. Advice offered to patients, while being as accurate and complete as possible, should not be used as a substitute for a consultation with the patient's own doctor.

2. Links

All links from this website are provided for information and convenience only. We cannot accept responsibility for sites linked to, or for the information found there. A link does not imply an endorsement of a site; likewise, not linking to a particular site does not imply lack of endorsement. This privacy notice does not cover the links within this site linking to other websites. We encourage you to read the privacy statements on the other websites you visit

3. Website Availability

We cannot guarantee uninterrupted access to this website, or the sites to which it links. We accept no responsibility for any damages arising from the loss of use of this information.

4. Medical Information on the Internet

If you use the Internet for medical information then please be aware of the following points:

- Review more than one site and attempt to obtain a balanced view
- Check for the authors' names and qualifications - anonymous information is less likely to be sourced accurately
- Uses sites that are regularly updated
- Be aware that advertising might influence the site contents - check for commercial sponsorship
- Avoid online consultations and diagnoses
- Information sourced from outside the UK might describe treatments not available here

5. Data Collection

We collect information from users who communicate with us via the website, aggregate information on which pages users access or visit, and information volunteered by the viewer (such as survey information and/or site registrations). The information we collect is used to improve the content of our website and the quality of our service.

As a data controller, BCP / PAG are required to notify the Information Commissioner's Office that it is processing personal data. The Company is registered in the register of data controllers. Data controllers must renew their notification with the Information Commissioner's Office on an annual basis. Failure to notify constitutes a criminal offence. Any changes to the register must be notified to the Information Commissioner's Office within 28 days of taking place. The Designated Officer shall be responsible for notifying and updating the Information Commissioner's Office.

6. Cookies

You can be assured that PAG Website does not use cookies to track your activity online.

6.1 PAG Website does not set first party cookies on this website containing any personal data unless specifically instructed to do so by the user. For example, if a user requests to be remembered on a form then a cookie is set to retain the form data for next time.

6.2 The Web Site uses third-party Cookies to collect anonymous traffic data about your use of this website. This information is stored by Google and subject to their privacy policy, which can be viewed here: <http://www.google.com/privacy.html>. Google Analytics collects information such as pages you visit on this site, the browser and operating system you use and time spent viewing pages. The purpose of this information is to help us improve the site for future visitors. **These cookies are not used to track you or your activity but if you do not wish these cookies to be stored on your computer, disable cookies in your browser settings.**

6.3 You may delete Cookies at any time. See the help in your internet browser to find out how to delete your cookies.

Cookies Used

The following cookies are set by Google Analytics:

__utma Cookie

A persistent cookie - remains on a computer, unless it expires or the cookie cache is cleared. It tracks visitors. Metrics associated with the Google __utma cookie include: first visit (unique visit), last visit (returning visit).

__utmb Cookie & __utmz Cookies

These cookies work in tandem to calculate visit length. Google __utmb cookie demarks the exact arrival time, then Google __utmz registers the precise exit time of the user.

Because __utmb counts entrance visits, it is a session cookie, and expires at the end of the session, e.g. when the user leaves the page. A timestamp of 30 minutes must pass before Google cookie __utmz expires. Given __utmz cannot tell if a browser or website session ends. Therefore, if no new page view is recorded in 30 minutes the cookie is expired. This is a standard 'grace period' in web analytics. Ominture and WebTrends among many others follow the same procedure.

__utmz Cookie

Cookie __utmz monitors the HTTP Referrer and notes where a visitor arrived from, with the referrer siloed into type (Search engine (organic or cpc), direct, social and unaccounted). From the HTTP Referrer the __utmz Cookie also registers, what keyword generated the visit plus geolocation data. This cookie lasts six months.

__utmv Cookie

Google __utmv Cookie lasts "forever". It is a persistant cookie. It is used for segmentation, data experimentation and the __utmv works hand in hand with the __utmz cookie to improve cookie targeting capabilities.

The following cookies are set by PAG Website:

cookieAccepted

Cookie lasts "forever". Indicates that user has acknowledged the 'cookie information' banner and so prevent the banner being shown again.

apps

Cookie lasts until the next time the creating form is opened. It is created when user ticks the box to request that form data is retained for next time in the appointments or appointments cancellation forms. Prevents user having to type in all their details again.

dList1,dList2,repeatPrescriptions,repeatPrescriptions2

Cookies last until the next time the no-registration verion of the prescriptions form is used. Cookies are created at request of user to retain form data for next time. Prevents user having to type in all their details again.

userPoll

Cookie lasts 30 days. Records that user poll has been answered so that the poll is not displayed again.

other cookies

Other cookies are used when editing or when logged on to the staff section to enable the editor to function correctly and to assist with retaining state.

7. Data Storage

This PAG Website uses third party vendors and hosting partners to provide the necessary hardware, software, networking, storage, and related technology required to run the website services, i.e. MOONFRUIT / SITEMAKER

8. Disclosure

The PAG may disclose personally identifiable information under special circumstances, such as to comply with the law or when your actions violate the Terms of Service.

9. Changes to this Policy

BCP / PAG reserves the right to change this Privacy Policy