

# BCP – Patient Advisory Group News Letter

May 2019



Your Practice. Your Care. Your Health.

## BOLTON COMMUNITY PRACTICE PATIENT ADVISORY GROUP (PAG)



The next meeting of the PAG will take place on **Wednesday, 1<sup>st</sup> May 2019** at Waters Meeting Health Centre, commencing at 2.30 pm.

### Staff News

BCP has recruited two new members of staff.

Practice Nurse, Jennifer Yardley joined the practice last month. She will be working at Astley Dale, Ladybridge and Market Surgeries.

A New GP, Dr D Valentine, will be commencing work in July and will be working at Astley Dale and Ladybridge Surgeries.

Gary Valentine is moving to pastures new and will be leaving the practice on the 3<sup>rd</sup> May 2019. Many patients will know Gary who has worked for the practice for 8 years. We wish him all the very best in his new post and hope he settles into Catterick very well.

## BCP Patient Advisory Group (PAG)

PAG is the Bolton Community Practice (BCP) patient forum which acts as a link between the practice and its' patients. PAG comprises patient representatives from each surgery (Astley Dale, Ladybridge, Little Lever and Market) who meet six times a year with Anne Talbot (BCP Clinical Director) and Bernie Gildea (BCP Director of Operations and Performance) to discuss non clinical matters of importance to patients in the practice. Other BCP staff may also attend when required.

As patient representatives, PAG can make recommendations about improvements to services and facilities in the practice, they also monitor the Family & Friends Test data each quarter, which can lead to changes for the better being made.

PAG also keeps patients up to date with changes and improved services through the monthly *PAG Newsletter*, available in each surgery or online, and you can visit the PAG website at <http://www.bcpicpag.co.uk>

If you are interested in finding out more about PAG you can contact them by email at [bcp.cic.pag@gmail.com](mailto:bcp.cic.pag@gmail.com) .

## Healthwatch Bolton Survey

There is still time to take part in the Healthwatch Bolton survey which is your chance to have a say in the health and care services which they will focus on for 2019/2020.

You can make your voice count by telling them where they should be focusing their resources.

You will have to be quick as the survey closes on **9<sup>th</sup> May**.

To take part go to [www.surveymonkey.co.uk/r/T9KR3MJ](http://www.surveymonkey.co.uk/r/T9KR3MJ)  
Survey Monkey is a secure site.

## May Bank Holiday Closing

Surgery will be closed for the two Bank Holidays on  
Monday 6<sup>th</sup> May 2019  
Monday 27<sup>th</sup> May 2019