

Bolton Community Practice – Patient Bulletin

5 October 2020

Issue 7

BOLTON COMMUNITY PRACTICE PATIENT ADVISORY GROUP (PAG)



Flu Vaccinations - Update

If you are eligible for a flu jab, you will receive one of the following text invitations to book an appointment

Appointment type: Flu Over 65s COVID High Risk

TEXT CONTENT:

Dear (name), You are eligible for a flu vaccination. As you have previously been advised to shield during the pandemic, we are offering you a flu vaccination as a priority. Please contact the surgery to make an appointment or book online.

If you choose to book online, please book the following appointment type: **Flu vaccination over 65s COVID High Risk** ONLY TO BE BOOKED FOR THOSE WHO WERE TOLD TO SHIELD DURING THE PANDEMIC
Text back DECLINE to refuse.

Appointment type: Flu Under 65s COVID High Risk

TEXT CONTENT:

Dear (name) You are eligible for a flu vaccination. As you have previously been advised to shield during the pandemic, we are offering you a flu vaccination as a priority. Please contact the surgery to make an appointment or book online.

If you choose to book online, please book the following appointment type: **Flu vaccination Under 65s High Risk** ONLY TO BE BOOKED FOR THOSE WHO WERE TOLD TO SHIELD DURING THE PANDEMIC
Text back DECLINE to refuse.

Appointment type: Flu Over 65s

TEXT CONTENT:

Dear (name), You are eligible for a flu vaccination. Please contact the surgery to make an appointment or book online.

If you choose to book online, please book the following appointment type: **Flu vaccination for patients aged 65 and over**
Text back DECLINE to refuse.

Appointment type: Flu Under 65s

TEXT CONTENT:

Dear (name) You are eligible for a flu vaccination. Please contact the surgery to make an appointment or book online.

If you choose to book online, please book the following appointment type: **Flu vaccination for patients under 65 who are at risk**
Text back DECLINE to refuse.

At the Appointment:

Please do not arrive early. When you arrive:

- Go in through the front door towards reception
- You will be asked for your name, date of birth, and appointment.
- Your temperature will be checked
- You should wear a face covering
- You will be instructed to use the sanitiser
- You will go straight to the nurse who will ask how you are feeling and if you have had a flu jab before.
- After the vaccination, you may be escorted to leave by a different door (you will not touch any handles while you are in the surgery).

After the appointment, you will receive a FRIENDS AND FAMILY QUESTIONNAIRE via text.

How was your recent experience with your GP surgery? Follow the link to leave anonymous feedback. **Do not reply** to this text. <https://www.pcm.nhs.uk/fft/yfr>

Q1. Thinking about your GP practice overall, how was your experience of our service?

- Very Good,
- Good,
- Neither Good nor Poor,
- Poor,
- Very Poor,
- Don't know

Q2. Please can you tell us why you gave your answer?

NOTE: If you are aged between 50 and 64 not in any at risk group, the vaccinations for your age group are supplied centrally. BCP anticipate that these will be available late November – December. Once BCP have further information clinics will be arranged and invitations will be sent out by text.

BCP Contact details (01204 463444)

BCP website: (Bolton Community Practice)
<https://www.boltoncommunitypractice.nhs.uk/>

BCP email: (Bolton Community Practice)
bolton.communitypractice@nhs.net

PAG Contact details

PAG website: (Patient Advisory Group)
<http://bcpcicpag.co.uk/>

PAG email: (Patient Advisory Group)
bcp.cic.pag@gmail.com