



Bolton Community Practice CIC



Patient Advisory Group

**MEETING OF THE PATIENT ADVISORY GROUP
WEDNESDAY 4th NOVEMBER 2020**

AGENDA

- 1. Apologies for Absence**
- 2. Minutes of Zoom PAG Meeting – 2 September 2020**
- 3. BCP Total Triage System with the Online Patient Consultation Tool**
 - 3.1 Online Patient Consultation Tool-Use by BCP Compulsory?**
 - 3.2 Best for Patients in the Covid-19 Emergency?**
 - 3.3 Confidential?**
 - 3.4 Position of Vulnerable Patients-Risk Assessments?**
 - 3.5 Importance of Principle of Patient Choice?**
 - 3.6 All Triage Judgements Made by Staff with Appropriate Clinical Knowledge?**
 - 3.7 Friends and Family Tests only Sent to SMS Users?**
- 4. Little Lever Health Centre**
- 5. Communication between BCP and PAG (and all Patients)**
- 6. Patient Access or MyGP?**
- 7. AOB**
- 8. Date, Time and Place of the Next PAG Meeting**